Inland Empire Learning Session: The Power of Social Enterprise

June 22, 2020

**Karthick Ramakrishnan** Director, Center for Social Innovation



#### Bitty and Beau



https://www.youtube.com/watch?v=6NstsV63Bq4



#### Panelists



Jonathan Weldy





Joseph Williams

Greg Ericksen



#### **REDF's MISSION**

REDF invests in and advises high-impact social enterprises to employ and empower people overcoming barriers to work.



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### **REDF'S FOUNDER**

"If people don't have a job, they don't have hope. And if you don't have hope, what do you really have?"

— George R. Roberts, REDF Founder and Chairman



### CHALLENGE



 Nearly 10 million Americans are excluded from the workforce.



• Traditional workforce development systems don't address serious employment barriers.



 Unemployment rates among those facing barriers are as high as 80%.



• Persistent unemployment exacerbates poverty, violence, inequity and limited economic mobility.



• When people do not work, we all pay the price.

### "A JOB IS SO MUCH MORE THAN A PAYCHECK."

- Pride
- Security
- Self-worth
- Purpose
- Joy

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Identity

- Stability
- Energy
- Creativity
- Responsibility
- Connections
- Dignity



# Not Working

PEOPLE TALK ABOUT LOSING A JOB AND FINDING THEIR WAY IN TODAY'S CHANGING ECONOMY

DW GIBSON



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#### SOCIAL ENTERPRISE – A KEY PART OF THE SOLUTION

- Self-sustaining businesses earn revenue and reinvest in hiring and supporting more people.
- Sell products and services in the competitive marketplace and hire employees who would otherwise not have much hope of finding/keeping a job.
- Improves lives, strengthens families and communities, and helps spending for government programs go further.
- For 20+ years, REDF has helped social enterprise businesses increase their effectiveness and scale their impact so that more people have the opportunity to work and build a stable future.
- We all benefit from living in a society where everyone has the opportunity to contribute.











#### REDF

### **SOCIAL ENTERPRISE SOLUTION**



#### **CHALLENGE:**

Despite historically low unemployment levels, millions of people still face formidable obstacles getting into the workforce, and staying employed.



#### SOLUTION:

Social enterprise: mission-driven businesses that provide paying jobs and supportive services to people overcoming serious employment barriers. REDF is the only venture philanthropy in the U.S. that invests exclusively in these businesses. It's an approach that works! Returning \$2.23 to society for every dollar invested.

<sup>1</sup>Nan Maxwell, Dana Rotz, and Adam Dunn. "Economic self-sufficiency and life stability one year after starting a social enterprise job." Mathematica Policy Research, 2014.



YOUNG PEOPLE DISCONNECTED FROM WORK OR SCHOOL



PEOPLE WHO HAVE BEEN INCARCERATED



PEOPLE WITH MENTAL HEALTH OR SUBSTANCE USE CHALLENGES





38% POINT INCREASE IN STABLE HOUSING

\$<u>/</u>

268% INCREASE IN INCOME FROM WORK



33% POINT INCREASE IN EMPLOYMENT



• LA County Master Agreement Definition

Social Enterprise shall include non-profit and forprofit businesses whose primary purpose is the "common good" and which, "use the methods and disciplines of business and the power of the marketplace to advance their social, environmental and human justice agendas, wherein the organization that applies commercial strategies to maximize improvements in human and environmental wellbeing," that may "include maximizing social impact rather than profits for external shareholders" and has been certified as a social enterprise as provided for in this chapter."

LA County Code 2.205.010 July 12, 2016

- Social enterprises are not
  - $\rightarrow$  Any non-profit doing innovative work
  - $\rightarrow$  Any business with a charitable campaign





#### **REDF** Definition

Social enterprises are mission-driven businesses that leverage a business approach to *hire and assist people who face barriers to work* 



Employment social enterprises are nonprofit organizations providing transitional paid work experience through a revenue generating model

#### e.g. Food Service



- Bakery
- Café Service
- Catering

# e.g. Street Maintenance

- Janitorial
- Neighborhood
   Improvement
- Graffiti Abatement



20

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Number of Orgs Operating this Business

30

35

Janitorial Catering or Food Service Landscaping, Street Cleaning, or Snow Re.. **Recycling or Home Deconstruction** Manufacturing **Consumer Goods or Prepared Foods** Administrative Services Temporary Staffing Agency Construction/ Carpentry/Maintenance Thrift Store **Document Management** Mail Services Restaurant or Cafe Hardware, Building Equipment Resale Packaging & Shipping Laundry Hardware & Equipment Clothing & Accessory Production Wholesale Foods Art & Handicrafts Contact Center Services **Facilities Management** In-Home Care Warehousing **Commissary Services** Pest Control **Energy Efficient Projects Office Supplies & Equipment** 

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#### **SOCIAL ENTERPRISE MODEL – HOW IT WORKS**





### **SOCIAL ENTERPRISE – WHO IT HELPS**



Young people disconnected from work or school



People who have been justice impacted



People who face housing insecurity



People with mental health or substance use challenges

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Source: Mathematica Jobs Study (2015)

#### **SOCIAL ENTERPRISE – WHO IT HELPS**

# **BEFORE SOCIAL ENTERPRISE**





#### **SOCIAL ENTERPISE MODEL – HOW IT HELPS**







#### **IMPACT ON SOCIETY**





Housing

- Emergency shelters can costs \$2616-3829 per person, per month
- Transitional housing can cost \$3241-4744 per person, per month
- Fair market rents cost \$1199-1744 per person, per month

Criminal activity

- The average year of imprisonment in California costs taxpayers approximately \$30,000
- Each arrest costs taxpayers \$19,566
- Substance abuse
- Substance abuse issues are associated with losses of approximately \$18,000 per person, per year

RFD

Source: Mathematica Jobs Study (2015)

#### WHAT REDF DOES













SHARE knowledge and experience









17 Social Enterprises in National Portfolio



49 Social Enterprises awarded 2018-2019 Project Grants



8 Social Enterprises received loans through REDF Impact Investing Fund (RIIF)



From in-depth analysis to help shape and define the enterprises' long-term strategy, to meticulous measurements of outcomes, REDF provides tailored, coordinated business and capacity-building assistance to help our social enterprise partners thrive.

#### Examples of our services include:

#### **Business Growth**

- Business Development
- Market Analysis
- New Business Feasibility Analysis
- Strategy

#### **Employee Outcomes**

- Employee Supports Strategy
- Program Design
- Recruitment and Placement Strategy

#### Sustainability

- Data Capture and Analysis
- Hiring Support
- Operations Mapping
- Systems Implementation Support

# BUILD PUBLIC-PRIVATE PARTNERSHIPS





### STRATEGY: REGIONAL PARTNERSHIP BUILDING





### FRAMEWORK: REGIONAL PARTNERSHIPS

Employment Continuum	Unemployment	Transitional Social Enterprise	Competitive Employment
Employment Partners	Target Population: Previously Homeless or Incarcerated, Opportunity Youth, History of Substance	<ul> <li>Work Experience</li> <li>Provide Employee Supports</li> </ul>	<ul> <li>Permanent Employment</li> <li>Supportive Work Environment</li> <li>Skill &amp; Minimum Wage Progression</li> <li>Offering Long Term Employment</li> <li>Offering Dopporting</li> <li>Opportunities</li> </ul>
	Abuse, Mental Health Challenges	Job Readiness & Placement	Government Partners
Support Partners		Job Retention & Social Sup	
80		Continu Educat	uous <i>Educational Partners</i> tion opportunities



#### LA:RISE MODEL



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LA:RISE is an innovative partnership that unites the City and County of Los Angeles to help people with high employment barriers get jobs, stay employed, and build a better life.

#### 1. TRANSITIONAL EMPLOYMENT:

Transitional employment at the social enterprise allows participants to build their skills and confidence in a supportive environment while they are earning a paycheck.

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#### 2. SUPPORT SERVICES:

It's that unique combination of a paying job and support services that makes the difference. Services might include help with childcare, housing, transportation, financial literacy, or mental health counseling.

#### 3. JOB READINESS:

We assess each participant's job readiness and provide customized support to foster positive job placement outcomes. This support includes interview prep, job search, resume building, computer proficiency and strengthening communications skills.

#### 4. COMPETITIVE EMPLOYMENT:

Participants transition into unsubsidized competitive employment or pursue vocational opportunities which may include diesel mechanic training, truck driving school, administrative and computer literacy, culinary training, and/or training to become a Certified Nursing Assistant (CNA).

#### 5. RETENTION:

To bolster long-term success, support continues after a participant is placed into competitive employment.



### **REDF**workshop



# 3,280 members from all 50°



#### **20+ YEARS OF IMPACT**



**REDF's** Impact Since 1997

- 45,825 people employed direct
- \$992 million in earned revenue
- 215 Social Enterprises supported in 32 states

**REDF's** 2019 Reach

- 10,020 people employed
- \$272 million in earned revenue
- 134 Social Enterprises supported in 32 states

#### **SUCCESS STORIES: ANTHONY**





## **Brainstorm Session**





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